

F. No.14019/22/2010-Ins.II
Government of India
Ministry of Finance
Department of Financial Services

2nd Floor, Jeevan Deep Building,
10, Parliament Street, New Delhi
Dated: 3rd December, 2018



To
The Chairman
Executive Council of Insurers (ECOI)
Mumbai

Subject: Pay, Allowances and Perquisites to Ombudsman as per Insurance Ombudsman Rules, 2017-reg.

This has reference to ECOI's letter Ref: ECOI/Cir/1 dated 29th June, 2017 on the captioned subject. While the pay of Insurance Ombudsman has already been prescribed in the Insurance Ombudsman Rules, 2017, Rule 10 of the Insurance Ombudsman Rules, 2017 prescribes that allowances and perquisites payable to the Ombudsman including the effective date for their application shall be such as may be determined by the Executive Council of Insurers with the prior approval of the Central Government.

2. Accordingly, based on the recommendations of the ECOI and in order to attract the best talent in the field for the post of Insurance Ombudsman, the following allowances payable to Insurance Ombudsman have been approved by the competent authority:

- i. Dearness allowance (D.A.): Ombudsmen may be paid D.A. at the rates admissible to Group 'A' officers drawing equivalent pay in the Central Government.
- ii. Fixed Allowance of Rs 75,000/- p.m. in lieu of facility of house and car to Ombudsman.
- iii. Travelling Allowance. While on tour, Daily Allowance of Rs 1800/- per day will be paid to Ombudsman. The methodology of computation will be as in vogue for

Executive Director of LIC of India. The Ombudsman shall not be entitled to an allowance, or reimbursement of expenses of whatsoever nature that may be incurred for taking up this appointment. However, on completion of term otherwise than by way of termination on account of resignation, dismissal or removal, the Ombudsman will be entitled to claim reimbursement of expenses for travel of self and family and for transportation of personal effects as admissible to Executive Director of LIC of India.

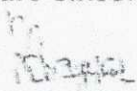
Leave Travel Concession (LTC): Ombudsman will be entitled to Leave Travel Concession once during their tenure. The admissibility of LTC will be as is in the case of Executive Director of LIC of India.

Facilities for Medical Treatment: In the event that medical treatment and hospital facilities as provided in the Central Government Health Service (CGHS) Scheme for retired government servants or Mediclaim facilities as provided to retired Whole Time Directors of Public Sector Insurance Companies are not available by virtue of past employment, the Ombudsman shall be entitled to reimbursement of premium for Mediclaim Insurance up to Rs. 20000/- per annum during the period of term as Ombudsman.

Leave: The Ombudsman shall be entitled for 10 days of Casual Leave, 30 days Earned Leave and 20 days Sick Leave on Half Pay or 10 days at Full Pay every year. Balance of Casual Leave to the credit at end of the year shall lapse. He will be entitled to encashment of 50% of Earned Leave to his credit once in a year subject to maximum of 45 days during his entire tenure of 3 years. Balance of Earned Leave and Sick Leave will lapse at the end of tenure.

i. These allowances would be effective from 1st July, 2017.

Yours sincerely,


(K. B. Nayyar)

Under Secretary to the Govt. of India

29.11.2018

Copy to: Chairman IRDAI and Secretary General, ECOI for information.

Modification in Daily Allowance payable to Insurance Ombudsman

Clause no 2(iii) of letter dated 3rd/4th December 2019 regarding Pay, Allowances and Perquisites to Ombudsman as per Insurance Ombudsman Rules, 2017, in respect of "Daily Allowance" stands modified with effect from 17.08.2023 as approved by the Council, which reads as follows:

"Daily allowance payable to Ombudsman while on tour, will be as applicable to Executive Director in LIC of India".

All other conditions remain unaltered.
